

Commissioning Support Programme

Children's Trust Initial Support Agreement Trafford

April 2010



The Commissioning Support Programme and its work with Trafford to date

- Members of the joint commissioning unit met with CSP local lead Amanda Kilroy in December 2009 to explore objectives for Trafford, and plan the Self Assessment Exercise.
- In February 2010 Trafford held a commissioning workshop event across stakeholder groups supported by CSP
- Findings from the commissioning workshop helped identify early thinking around the areas of support Trafford may wish to draw down from the programme, and supported the extending of the SAP exercise across stakeholder groups rather than being restricted to the commissioning team only.
- The self assessment exercise was co-facilitated by CSP, and offered to stakeholder representatives over four half day events. This generated both scores against standards and a wealth of feedback comments that were also incorporated into the final report.
- In May 2010 the CSP facilitated a workshop to identify issues and opportunities regarding the Joint Commissioning Group. An options paper has been produced which will inform wider governance developments.
- Trafford have also accessed and contributed to a range of regional support/events/conferences as part of their support.

The role of the Commissioning Support Programme in delivery of the outline change plan

The support offered by CSP and Development of this support plan has been informed by the following:

1. CSP Self Assessment and Planning Exercise
2. Joint Commissioning Unit action planning around SAPE and stakeholder feedback from stakeholder events in Trafford
3. Trafford *Think Family* Workshop Report 2010

The self assessment in Trafford was completed by 50 people across stakeholder groups. From this exercise a picture of the strengths, challenges and opportunities emerged which underpins the development of the CSP support plan:

(1) Summary of Key Results against standards from SAPE exercise:

- Clear need from stakeholder for further information and training around strategic commissioning and how it applied to them in practice.
- Development of relationships with and access to commissioners.
- Awareness of the need for efficiencies was expressed along with a sense that this could be achieved through addressing duplication in current provision and the possibility that Children's centres could be better utilised.
- Support for locality based *Think Family* approach, and clarity around how this would work in practice

(2) Key actions highlighted by commissioning team in response to SAPE and stakeholder feedback:

Commissioning:

- Awareness raising activity around commissioning process
- Develop a consistent one approach for commissioning and engagement (toolkit)
- Establish joint commissioning unit as central point for information gathering (for intelligent commissioning)
- Develop a commissioning policy which clarifies CYPS approach to commissioning and market management informed by CYP plan and governance arrangements.

Stakeholder Engagement:

- Improve approach to stakeholder engagement within CYPS
- Activity to empower children and families to contribute to commissioning decisions

Children's Trust Developments:

- CYP 2011 development activity
- Develop a performance management approach for the Children's Trust in the context of CYPS Governance arrangements
- Partnership arrangements to underpin and enable the Children's Trust to operate collectively

(3) Summary of recommendations from Trafford *Think Family* Report 2010

In addition to the self assessment exercise Trafford also completed a series of workshops to explore stakeholder perspectives on the development of a multi agency approach to Think Family (TF). The 2010 report highlights the following development needs:

- To develop an overarching vision and key shared outcomes for TF
- To develop an outcomes focussed commissioning plan
- To pilot implementation of TF at a locality level
- To pilot joined up approaches, shared protocols, pathways and joint funding around TF outcomes
- To develop the link with adult services and between statutory and voluntary sector
- To encourage learning and best practice across services

Aims of the outline change plan:

1. To support development of Children's Trust Governance arrangements and activity
 - Multi disciplinary working around shared outcomes
 - Joint planning around CYPP
 - Developing a commissioning community of practice
2. To support awareness raising and capacity building activity around Trafford commissioning approach through training
3. To support development of CT & JC Board structure and relationships between joint commissioners
4. To deliver focused sessions on a) designing governance structure for a CT b) partnership/pooled funding arrangements

CSP PRIORITY RECOMMENDATIONS

PRIORITY 1: To support awareness raising and capacity building activity around commissioning across Trafford

Objectives of this work stream:

- To support development of a common approach to commissioning in Trafford
- To raise awareness of outcomes focussed commissioning within the workforce and provider organisations
- To build capacity for outcomes focussed commissioning approach across the workforce

PRIORITY 2: Support development of Children's Trust Governance arrangements and 2011 Children and Young People's Plan

Objectives of this work stream:

- Support development of CT board structure & partnership arrangements
- Support development and embedding of joint commissioning within CT board
- Support development of commissioning activity within 2011 CYPP

Commissioning Support Programme Resource: To be agreed in detail by July 2010